

## **Allergen/Intolerances Information**

Dear Parent/Carer

As you are aware, food allergies and intolerances are medical conditions. They can be serious and it's really important that we get them right.

Both the school and Edsential, our catering provider, are committed to managing them in a compliant way and we want to work with you to ensure that your child is always served high quality food that is safe to eat.

The Department for Education has statutory guidance that both the school and our catering provider are required to follow: [Supporting pupils with medical conditions at school - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/supporting-pupils-with-medical-conditions-at-school). We use this alongside other good practice and guidance provided by the Food Standards Agency and Local Authority to determine our allergen management arrangements and procedures.

We understand that the successful implementation and delivery of our arrangements requires teamwork, commitment and support from our parents, school staff, Edsential and their Catering Team in the kitchen.

Therefore, for us to cater for your child's allergy/intolerance safely they require documentation from a professional medical source i.e. medical doctor, registered dietitian, nurse or other qualified NHS medical professional. This can be in the form of a hospital referral letter, Doctors' letter, allergy clinic care plan, an authorized School Health Care Plan or downloaded from their medical record via the NHS App. Edsential do not accept private laboratory reactivity results and homeopathic diagnoses. This must detail the child's name, Date of Birth and the medical condition. Without this, Edsential are unable to provide all menu choices to your child.

Where our processes cannot be confirmed with evidence received, as per our allergen policy, our Catering Teams are directed to provide a fail-safe meal. Our fail-safe meal consists of jacket potato, a suitable approved topping, a suitable approved side salad, a piece of fresh fruit (apple) and a glass of water.

Health practitioners are routinely asked to provide this type of documentation. They will not charge you for requesting and this only needs to be provided once or if any medical condition changes. When you have the above documentation, please hand this in at the school office for processing.

Thank you

Whitby Hall Lodge | Stanney Lane | Ellesmere Port | CH65 6QY

*For further information about any of our services:*

Visit: [www.edsential.com](http://www.edsential.com) | Email: [hello@edsential.co.uk](mailto:hello@edsential.co.uk) | Call: 0151 5412170

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